



A consumer is the important visitor on our premises.  
He is not dependent on us. We are dependent on him.  
-Mahatma Gandhi

## **TAMIL NADU ELECTRICITY OMBUDSMAN**

4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate,  
Guindy, Chennai – 600 032.

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**Before The Tamil Nadu Electricity Ombudsman, Chennai**

**Present : Thiru. N. Kannan, Electricity Ombudsman**

**BY RPAD**

**A.P. No. 39 of 2023**

M/s. Bharti Airtel Ltd.,  
No.20, Azesd Street,  
Mannargudi – 614 001.

.....Appellant

Vs.

The Junior Engineer/O&M/Town 2/Mannargudi,  
Tiruvarur Electricity Distribution Circle,  
TANGEDCO,  
51, Sanjeevi street, TANGEDCO,  
Mannargudi-614 001.

..... Respondent

**Petition Received on : 30-05-2023**

**Date of Order : 20-07-2023**

1. The Appeal Petition received on 30.05.2023 from M/s. Bharti Airtel Ltd., No.20, Azesd Street, Mannargudi – 614 001 was registered as Appeal Petition No. 39 of 2023.
2. The Appellant has prayed to effect new commercial service connection for Airtel Tower.
3. A copy of the above petition was forwarded to the Junior Engineer/O&M/Town 2/Mannargudi, Tiruvarur Electricity Distribution Circle vide the Electricity Ombudsman letter dated 12.06.2023 for furnishing the counter, if no settlement is reached.
4. To enable the Appellant and the Respondent to put forth their arguments, a hearing has been scheduled on 20.07.2023 at 2.30 PM through video conferencing.
5. In the mean time, the Appellant has informed to withdraw the appeal petition vide email dt. 19.07.2023. The said email of the appellant is extracted below:

*“Here mentioned application No.2000658302232 and CGRF No.2303230938891 dt. 23.3.2023. In this site line conversion and service pending due to public issues. So we were already applied to Collector office. And we were waiting for Collector order. After collect the order we will inform to section office, then start the pending works. AP No.39/2023 withdrawal due to public issues.*

*Thanks and Regards  
Suresh Babu”*

6. As the Appellant has requested to withdraw his appeal petition, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.39 of 2023 is treated as closed. No Costs.

**(N. Kannan)**  
Electricity Ombudsman

“நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை”  
“No Consumer, No Utility”

To

1. M/s. Bharti Airtel Ltd., – By RPAD  
No.20, Azesd Street,  
Mannargudi – 614 001.
2. The Junior Engineer/O&M/Town 2/Mannargudi,  
Tiruvarur Electricity Distribution Circle,  
TANGEDCO,  
51, Sanjeevi street, TANGEDCO,  
Mannargudi-614 001.
3. The Superintending Engineer, – By Email  
Tiruvarur Electricity Distribution Circle,  
TANGEDCO,  
73,Durgalaya Road, Thiruvarur-610 002.
4. The Chairman & Managing Director, – By Email  
TANGEDCO,  
NPKRR Maaligai,  
144, Anna Salai, Chennai -600 002.
5. The Secretary, – By Email  
Tamil Nadu Electricity Regulatory Commission,  
4th Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.
6. The Assistant Director (Computer) – **For Hosting in the TNERC Website**  
Tamil Nadu Electricity Regulatory Commission,  
4th Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.