

A consumer is the important visitor on our premises.
He is not dependent on us. We are dependent on him.
-Mahatma Gandhi



TAMIL NADU ELECTRICITY OMBUDSMAN

4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

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Before The Tamil Nadu Electricity Ombudsman, Chennai

Present : Thiru. N. Kannan, Electricity Ombudsman

A.P. No. 16 of 2023

Thiru Romauld,
No.5/54, A, Ganapathy Nagar (Extn.),
Ekkattuthangal, Chennai – 32.

.....Appellant

Vs.

The Executive Engineer/O&M/Guindy,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV SS Complex, K.K.Nagar,
Second floor, Anna Main Road,
Chennai-600 078.

..... Respondent

Petition Received on : 16-02-2023

Date of Order : 11-04-2023

1. The Appeal Petition received on 16.02.2023 from Thiru Romauld, No.5/54, A, Ganapathy Nagar (Extn.), Ekkattuthangal, Chennai – 32 was registered as Appeal Petition No. 16 of 2023.
2. The Appellant has prayed to refund the excess amount paid in LT service connection No. 092110129 towards application of wrong tariff.
3. A copy of the above petition was forwarded to the Executive Engineer/O&M/Guindy, Chennai Electricity Distribution Circle/South-I vide the Electricity Ombudsman letter dated 07.03.2023 for furnishing the counter, if no settlement is

reached.

4. To enable the Appellant and the Respondent to put forth their arguments, a hearing has been scheduled on 25.04.2023 at 12.30 AM in person.

5. In the mean time, the Appellant's authorized representative has informed to withdraw the appeal petition vide letter dt. 23.03.2023. The said letter of the appellant is extracted below:

"I submitted a complaint on 16th Feb to Ombudsman regarding wrong tariff calculation.

Unfortunately, my house owner is settling in US and planning to sell the house as soon as possible, so we are vacating the house hence it is not possible for me to follow up this complaint hereafter, so I wish to withdraw my complaint and no action required.

Thanks for the initiative taken on reversal of tariff change and sorry for the inconvenience caused if any.

Thanks and Regards

-Sd/-"

6. As the Appellant has requested to withdraw his appeal petition, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.15 of 2023 is treated as closed. No Costs.

(N. Kannan)
Electricity Ombudsman

“நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை”
“No Consumer, No Utility”

To

1. Thiru Romauld,
No.5/54, A, Ganapathy Nagar (Extn.),
Ekkattuthangal, Chennai – 32.
Mobile: 98846 15472

– By RPAD

2. The Executive Engineer/O&M/Guindy,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV SS Complex, K.K.Nagar,
Second floor, Anna Main Road,
Chennai-600 078.

3. The Superintending Engineer, – By Email
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV SS Complex, K.K.Nagar,
Chennai-600 078.

4. The Chairman & Managing Director, – By Email
TANGEDCO,
NPKRR Maaligai,
144, Anna Salai, Chennai -600 002.

5. The Secretary, – By Email
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

6. The Assistant Director (Computer) – **For Hosting in the TNERC Website**
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.