

Annexure-II
Consumer Grievance Redressal Monitoring Report

Sno	Complaints Status	Nature of Complaints							Total
		Delay in effecting supply	Quality of voltage	Interruptions	Metering Problems	Billing Problems	Tariff Problems	Others	
1	Complaints Pending during the starting of the last quarter.								
2	Complaints Received during the last Quarter								
3	Total complaints								
4	Complaints Attended during last quarter								
5	Balance Complaints to be attended								
6	Complaints pending for more than 3 months but less than 6 months								
7	Complaints pending for more than 6 months								

Note: The present stage for each complaint pending for more than six months may be furnished separately.