



TAMIL NADU ELECTRICITY OMBUDSMAN

19- A, Rukmini Lakshmipathy Salai, (Marshal Road),
Egmore, Chennai – 600 008.

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BEFORE THE TAMIL NADU ELECTRICITY OMBUDSMAN, CHENNAI

Present : Thiru. A. Dharmaraj, Electricity Ombudsman

AP. No. 25 of 2016

Thiru, N, Damodaran,
No.33, A/1, New Colony,
Velachery,
Chennai

... Appellant

Vs

The Executive Engineer/O&M,
Adyar,
Chennai Electricity Distribution Circle/South,
TANGEDCO,
110 KV Tidel Park SS Complex,
Tharamani, Chennai – 600 113.

... Respondent

(Rep by Thiru. K. Kumar, AEE/Velachery)

Date of Hearing : 7.6.2016

Date of Order : 8-6-2016

1. The petition dt.28.2.2016 filed by Thiru. N. Damodaran, Velachery, Chennai was registered as Appeal Petition No.25 of 2015.
2. The Appellant prayed to pass orders directing the Respondent herein to adjust the future bills with bimonthly rate of 200 units of consumption for the bills of September 2015 to till date.
3. A copy of the above appeal petition was forwarded to the Executive Engineer/O&M/Adyar for furnishing the counter if no settlement is reached.
4. To enable the Appellant and the Respondent to putforth their arguments in person, a hearing was conducted on 7.6.2016.

5. On 7.6.2016, the Appellant has not attended the hearing. Thiru. K. Kumar, Assistant Executive Engineer/O&M/Velachery attended the hearing on behalf of the Respondent.

6. The AEE informed that as per the orders of the CGRF, the excess amount of Rs.5313/- collected from the Appellant was credited into the consumer's account. He has furnished the account summary in support of the above. He further stated that the Appellant has agreed to withdraw his appeal petition as his complaint has been resolved. The AEE also furnished the letter dt.4.6.2016 of the Appellant addressed to the Electricity Ombudsman in support of the above information.

7. As the Respondent's representative has informed that the grievance of the Appellant has been resolved, and the Appellant has withdrawn his appeal petition, the relevant paras of the letter dt.4.6.2016 of the Appellant is extracted below :

“ I had submitted an appeal petition to the Hon'ble Ombudsman against CGRF of Chennai EDC/South stating that the grievance of abnormal increase in the consumption charges to the EB A/c No.275-008-274 for the month of August 2015 and September 2015 due to defective meter.

The CGRF conducts an enquiry on 5.2.2016 on the petition and directs the Executive Engineer/O&M/Adyar to revise the 9/2015 bill for 565 units instead of 1370 units and hence the excess bill for an amount of Rs.5313/- is to be adjusted in the forthcoming bill.

As the complaint has been resolved and the matter is settled, I hereby submit this compromising letter with CGRF of Chennai EDC/South to the Hon'ble Ombudsman.”

8. On a careful reading of the above, it is noted that the Appellant has stated that his complaint has been resolved and the matter is settled.

9. As the Appellant has stated that his complaint has been resolved and the matter is settled, the Appeal Petition No. 25 of 2016 is dismissed.

(A. Dharmaraj)
Electricity Ombudsman

To

1. Thiru. N, Damodaran,
No.33, A/1, New Colony,
Velachery,
Chennai – 41.

2) The Executive Engineer/O&M,
Adyar,
Chennai Electricity Distribution Circle/South,
TANGEDCO,
110 KV Tidel Park SS Complex,
Tharamani, Chennai – 600 113.

3) The Chairman,
(Superintending Engineer)
Consumer Grievance Redressal Forum,
Chennai Electricity Distribution Circle/South,
TANGEDCO,
110 KV SS Complex,
K.K. Nagar, Chennai – 600 078.

4. The Chairman & Managing Director,
TANGEDCO,
NPKR Maaligai,
144, Anna Salai,
Chennai – 600 002.

5. The Secretary
Tamil Nadu Electricity Regulatory Commission
No.19A, Rukmini Lakshmi pathy Salai
Egmore,
Chennai – 600 008.

6. The Assistant Director (Computer) - **FOR HOSTING IN THE TNEO WEBSITE**
Tamil Nadu Electricity Regulatory Commission,
No.19A, Rukmini Lakshmi pathy Salai,
Egmore,
Chennai – 600 008.