



TAMIL NADU ELECTRICITY OMBUDSMAN

19- A, Rukmini Lakshmi pathy Salai, (Marshal Road), Egmore, Chennai – 600 008.

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BEFORE THE TAMIL NADU ELECTRICITY OMBUDSMAN, CHENNAI

Present : Thiru. A. Dharmaraj, Electricity Ombudsman

Appeal Petition No.69 of 2015

Tmt. Teena Ajai,
B205, Arattukulam Lake Point Tower,
Manipal County Club Road,
Near Begur lake,
Singasandra
Bangalore – 560 068.

..... Appellant

Vs.

The Assistant Engineer/O&M/South,
Denkanikottai
Krishnagiri Electricity Distribution Circle,
TANGEDCO (formerly TNEB),
Denkanikottai – 635 107,
Krishnagiri District

..... Respondent

Date of Order : 28.10.2015

1. The Appeal Petition dt.20.8.2015 received from Tmt. Teena Ajai, Bangalore was registered as Appeal Petition No. 69 of 2015.

2. The Appellant prayed for refund of the balance deposit amount of Rs.1,27,247/- available with the licensee after surrendering of the temporary power supply connection availed.

3. As there was no reply for the online petition No.806150817584 dt.19.3.2015 made with the CGRF of Krishnagiri EDC, the petitioner has filed her appeal petition before the Electricity Ombudsman. As more than 50 days has passed since filing of the petition before the CGRF, the above petition was registered as an appeal petition.

4. A copy of the above appeal petition was sent to Assistant Engineer/O&M/Denkanikottai/south vide letter dt. 31.8.2015 for filing the counter.

5. In letter dt.16.9.2015, the Respondent informed that based on the petition dt.10.11.2014 the CGRF meeting was conducted on 22.12.2014 but the Appellant has not attended the meeting. In the CGRF order, it has been stated that on submission of original receipt for payment of deposit and pre stamped receipt action will be taken to refund the balance deposit amount.

6. In the email dt.16.9.2015 addressed to Superintending Engineer/Krishnagiri EDC Thiru. Ajai Tambi has informed that he will submit the indemnity bond and hand receipt to the concerned office by 19.9.2015 to process the refund.

7. In letter dt.15.10.2015, Assistant Engineer/O&M/Denkanikottai /South the respondent herein informed that the balance CC advance amount has been paid to the consumer vide cheque No.158999 , dt.25.9.2015. The Respondent also informed that the cheque was received by the Appellant on 3.10.2015. He has also enclosed a xerox copy of Indian Bank cheque bearing No.158999, dt.25.9.2015 for Rs.1,27,247/- and the acknowledgement dt.3.10.2015 of the Appellant in support of the refund made.

8. As the balance deposit amount of Rs.1,27,247/- available with the licensee was refunded to the Appellant, I am of the view that the grievance of the Appellant has been redressed by the Respondent. Accordingly, the Appeal petition No.69 of 2015 is treated as closed. No Costs.

(A. Dharmaraj)
Electricity Ombudsman

To

1) Tmt. Teena Ajai,
B205, Arattukulam Lake Point Tower,
Manipal County Club Road,
Near Begur lake,
Singasandra, Bangalore – 560 068.

2) The Assistant Engineer/O&M/South,
Denkanikottai
Krishnagiri Electricity Distribution Circle,
TANGEDCO (formerly TNEB),
Denkanikottai – 635 107, Krishnagiri District.

3) The Superintending Engineer,
Krishnagiri Electricity Distribution Circle,
TANGEDCO (formerly TNEB),
Salem Bypass Road, Krishnagiri.

4) The Chairman & Managing Director,
TANGEDCO,
NPKR Maaligai,
144, Anna Salai, Chennai – 600 002.

5) The Secretary,
Tamil Nadu Electricity Regulatory Commission,
No.19A, Rukmini Lakshmiipathy Salai,
Egmore,
Chennai – 600 008.

6) The Assistant Director (Computer) - **FOR HOSTING IN THE TNEO WEBSITE PLEASE**
Tamil Nadu Electricity Regulatory Commission,
No.19-A, Rukmini Lakshmiipathy Salai,
Egmore,
Chennai – 600 008.