



TAMIL NADU ELECTRICITY OMBUDSMAN

19- A, Rukmini Lakshmipathy Salai, (Marshal Road),
Egmore, Chennai – 600 008.

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Present : Thiru A. Dharmaraj, Electricity Ombudsman

Appeal Petition No.51 of 2015

Thiru. K. Ganesh, Ex. Army,
No.3/134, K.K. Street,
Visalakshi Nagar,
Santhoshapuram,
Tambaram, Chennai 600 073.

..... Appellant
(Rep by Thiru.K. Ganesh)

Vs

1) The Assistant Engineer/O&M,
Gowrivakkam,
Chennai Electricity Distribution Circle / South,
TANGEDCO,
Vengaivasal Main Road,
Tambaram, Chennai – 73.

2) The Executive Engineer/O&M,
Tambaram Division,
Chennai Electricity Distribution Circle / South,
TANGEDCO(formerly TNEB),
Mullai Nagar, Tambaram,
Chennai – 45.

3) The Superintending Engineer,
Chennai Electricity Distribution Circle/South,
TANGEDCO,
110 KV SS Complex,
K.K. Nagar, Chennai – 600 078.

..... Respondents
(Rep by Thiru.M.Selvaraj, Executive Engineer/O&M/Tambaram &
Thiru.P.N. Ramesh kumar, Assistant Engineer/O&M/Gowriwakkam)

Date of hearing : 18.9.2015

Date of Order : 19-09-2015

1. The appeal petition dt.15.6.2015 filed by Thiru. K. Ganesh, Visalakshi Nagar, Santhoshapuram was registered as Appeal Petition No.51 of 2015.

2. The Appellant prayed to refund the excess amount of Rs.7993/- collected from him in SC No.317-003-32.

3. A copy of the above appeal petition was forwarded to the Respondents for furnishing their counter vide letter dt. 2.7.2015.

4. The Superintending Engineer/Chennai EDC/South, the third Respondent herein has furnished the counter on behalf of all the Respondents.

5. In the counter affidavit, the Superintending Engineer/Chennai EDC/South informed that a sum of Rs.2790/- was credited in the account of SC No.317-003-1307 on 18.3.2015 and a sum of Rs.3625/- was credited in the account of SC No.317-003-32 on 9.7.2015 for adjusting in the future current consumption bills.

6. To enable the Appellant and the Respondents to putforth their arguments in person, a hearing was conducted on 18.9.2015 before the Electricity Ombudsman.

7. Thiru. K. Ganesh, the Appellant herein has attended the hearing and putforth his side arguments. He argued that the readings noted down in the consumer card and the readings recorded in the account summary are not tallying. He further argued that the meter in SC No.317-003-1307 was changed on 6.8.2014. The final reading noted in the meter card while changing the meter is 9536 whereas the meter reading recorded in the same service for 4/2014 and 6/2014 assessment periods are 9710 and 10290 respectively. It shows that the reading entered in the account summary is not correct and excess amount was collected from him based on the reading recorded in computer ledger which are not correct.

8. Regarding SC No.317-003-32 also, the Appellant pointed out that a sum of Rs.7993/- was charged for 8/2014 assessment period considering his consumption as 1570 units whereas his average consumption per assessment period is always

less than 500 units. Hence, he argued that the excess amount levied has to be refunded to him.

9. Thiru. M. Selvaraj, Executive Engineer/O&M/Tambaram Respondent-1 and Thiru. P.N. Rameshkumar, Assistant Engineer/O&M/Gowriwakkam have attended the hearing and putforth their side arguments.

10. The Executive Engineer/O&M/Tambaram agreed that there was a mistake in the entry of meter reading in SC No.317-003-1307. The final reading of 9536 noted down in the meter card on 6.8.2014 was taken as correct for arriving at the CC charges. Accordingly, a sum of Rs.2790/- worked out as the refund amount and the same was credited into the account of the consumer on 18.3.2015 and was adjusted in the CC charges of the consumer from 2/2015 assessment to 8/2015 assessment.

11. With regard to SC No.317-003-32, the Executive Engineer informed that the consumption of 1570 units for 8/2014 recorded may be accumulation of units consumed and the amount of Rs.7993/- was due to higher tariff for the consumption beyond 500 units. As it was felt that the consumption of 1570 units is accumulation the same was equally divided for the past period, and based on the average calculation a sum of Rs.3625/- was credited into the account of SC No.317-003-32 on 9.7.2015. He has also explained the above calculation in detail.

12. Finally, he informed that a sum of Rs.6415/- has been totally credited into the accounts of the consumer in SC No.317-003-32 & 137-003-1307 for future adjustment based on his representation.

13. After hearing the above details and arguments of the Executive Engineer/O&M/Tambaram that totally a sum of Rs.6415/- was already credited into the accounts of his service connections bearing numbers 317-003-1307 & 317-003-

32 the Appellant informed that he is satisfied with the explanation given by the Executive Engineer and agreed to close the petition.

14. As the Appellant has stated that he is satisfied with the refunds made and willing to close the petition, the Appeal Petition No.51 of 2015 is treated as closed.

No Costs.

(A. Dharmaraj)
Electricity Ombudsman

To

1) Thiru. K. Ganesh, Ex. Army,
No.3/134, K.K. Street,
Visalakshi Nagar,
Santhoshapuram,
Tambaram, Chennai 600 073.

2) The Assistant Engineer/O&M,
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TANGEDCO,
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Chennai – 45.

4) The Superintending Engineer,
Chennai Electricity Distribution Circle/South,
TANGEDCO,
110 KV SS Complex,
K.K. Nagar, Chennai – 600 078.

5) The Chairman & Managing Director,
TANGEDCO,
NPKR Malaigai,
144, Anna Salai,
Chennai – 600 002.

6) The Secretary
Tamil Nadu Electricity Regulatory Commission
No.19A, Rukmini Lakshmi pathy Salai
Egmore,
Chennai – 600 008.

7) The Assistant Director(Computer), - **FOR HOSTING IN THE TNEO WEBSITE PLEASE**
Tamil Nadu Electricity Regulatory Commission,
No.19-A, Rukmini Lakshmi pathy Salai,
Egmore, Chennai – 600 008.