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CHAIRMAN	✓
MEMBER	✓
MEMBER,	✓



ABSTRACT

Energy Department – Tamil Nadu Electricity Regulatory Commission – Sanction of post of Ombudsman and Personal Assistant to Tamil Nadu Electricity Regulatory Commission – Sanctioned – Orders – Issued.

Energy (A1) Department

G.O.Ms.No.101

Dated:- 19.10.2010

Read

From the Chairman, Tamil Nadu Electricity Regulatory Commission, D.O. Letter No.2143/TNERC/Admn/D.No.249/2009, dated: 23.2.2010.

ORDER:

In the letter read above, the Secretary, Tamil Nadu Electricity Regulatory Commission has requested to sanction the post of Ombudsman, Personal Assistant (PA) to discharge the function of State Electricity Ombudsman.

2. The Secretary, Tamil Nadu Electricity Regulatory Commission has stated that the post of Ombudsman to settle the grievance of any consumer, who is aggrieved by non-redressal of his grievances, under section 42(6) &(7) of Electricity Act, 2003, may make a representation for the redressal of his grievance to an authority within such time and in such manner as may be specified by the State Commission.

3. He has also stated that the role of the Ombudsman is very important as his order is final and the same is not appealable. He has to travel to various parts of the State and then entertain the appeal from the aggrieved as against the Grievance Cell Order and decide the issue after applying his mind. As such, he takes the role of a Judge. When the orders of an Ombudsman become final, then the Ombudsman shall take extra care to decide the issue judiciously.

4. The Secretary, TNERC has therefore requested the Government to sanction the following posts to discharge the functions of Electricity Ombudsman:-

Sl. No.	Name of the Post	No. of Post	Pay Band
1.	Ombudsman	1	Rs.37400 - 67000 + Grade Pay Rs.10,000/-
2.	Personal Assistant	1	Rs.9300 - 34800 + Grade Pay Rs.4400

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5. After careful examination the Government sanction the following posts to Tamil Nadu Electricity Regulatory Commission with the following condition.

OMBUDSMAN

The Ombudsman post will be in the pay bracket of Last pay drawn minus pension.

PERSONAL ASSISTANT

As far as pay for personal Assistant is concerned the pay will be fixed on the following lines:-

- (i) If retired person is engaged, the pay may be fixed at "Pay last drawn minus pension"
- (ii) If a serving employee is appointed, pay may be fixed as Rs.9300-34800 + Grade Pay Rs.4400.
- (iii) If a person is appointed on consolidated pay basis, the pay may be fixed at Rs.13,700/- per month (Thirteen thousand and seven hundred which has been arrived at by adding the grade pay to the Basic pay).

6. This order issues with the concurrence of Finance Department vide its U.O.No.58149/PWII/2010, dated: 13.10.2010.

(BY ORDER OF THE GOVERNOR)

P.W.C. DAVIDAR
PRINCIPAL SECRETARY TO GOVERNMENT.

To
The Secretary, Tamil Nadu Electricity Regulatory Commission, Chennai-8
The Accountant General, Chennai -9
The Pay and Accountant Officer., Chennai -35
The Senior PA.to Minister (Electricity), Chennai-9
The Senior P.A.to Minister (Finance), Chennai-9
Finance (PW.II) Department, Chennai - 9
Stock file / spare copies.

//Forwarded by Order //

(Signature)
20/10/2010
SECTION OFFICER.