



Letter of appreciation

Greetings!

The year of 2020 has been a year of mixed bag of unprecedented adversity and unlocked opportunities.

While the magnitude of turnover during the year has been lacklustre in many organisations and institutions due to obvious reasons, the performance of the TNERC has been exceptional, in terms of handling and disposing large numbers of cases.

This Commission has pronounced orders of judgements for a record number of 124 cases during the eventful year in spite of the unprecedented havoc caused by the COVID pandemic scuttling our judicial activities for over three months.

Thanks to the newly discovered mode of video conference, the stakeholders showed passionate intent and quick adoption to get accustomed to the new technology and seamless conduct of the proceedings that has yielded a remarkable outcome in disposing as much as 98 cases in the year, through the virtual mode alone.

This Commission would not have been able to dispose this quantum of petitions, if not for the exemplary support and cooperation of all wings of the Commission, prominently the legal wing, learned counsels and all stakeholders concerned.

This Commission would wish to place on record its appreciation on the effort and enthusiasm showcased by everyone in assisting the Commission in conducting the hearing during the year, particularly through video conferencing.

Moving forward, the Commission hopes on a positive note that this healthy trend continues proving our resilience despite odds and wishes each and every one a happy and prosperous new year!

Member (Legal)

Member $\frac{1}{2}$

Chairman