

TAMIL NADU ELECTRICITY REGULATORY COMMISSION

**Amendment to TAMIL NADU ELECTRICITY DISTRIBUTION
STANDARDS OF PERFORMANCE REGULATIONS**

Notification No. TNERC/SPR/ / Dated

1. The following draft of amendments to the Tamil Nadu Electricity Standards of Performance Regulations 2004 which it is proposed to make in exercise of the powers conferred by clause(za) of sub-section (2) of section 181 of the Electricity Act, 2003 (Central Act 36 of 2003), is hereby published for information of all persons likely to be affected thereby, as required by subsection (3) of section 181 of the said Act.
2. Notice is hereby given that the draft amendment will be taken into consideration on or after the expiry of fifteen days from the date of publication of this Notification in the TNERC website and that any objection or suggestion, which may be received from any person with respect thereto before the expiry of the aforesaid period will be considered by the Commission.
3. Objections or suggestions, if any, should be addressed in duplicate to the Secretary, Tamil Nadu Electricity Regulatory Commission, 19-A, Rukminilakshmipathy Salai, Egmore, Chennai – 600008

NOTIFICATION

In exercise of the powers conferred by clause(za) of sub-section (2) of section 181 of the Electricity Act, 2003 (Central Act 36 of 2003), Tamil Nadu Electricity Regulatory Commission hereby makes the following amendments to the TAMIL Nadu Electricity Distribution standards of Performance Regulations 2004.

AMENDMENTS

In the said Regulations, -

(i) to regulation 14, the following proviso shall be added namely :-

“Provided that when the grid supply voltage is maintained at its permissible limits the Distribution Licensee shall ensure that voltage variation (for a minimum duration of at least seven continuous days) at the point of commencement of supply to consumer shall not vary from the declared voltage as below:

Type of supply and declared voltage	Variation maximum limit %	Variation minimum limit %
240 Volts single phase 50 Hz AC supply	6% of declared voltage	10% of declared voltage
415 Volts three phase 50 Hz AC supply	6% of declared voltage	10% of declared voltage
11000/22000 Volts three phase 50 Hz AC supply	6% of declared voltage	10% of declared voltage

”;

(ii) for regulation 15, the following shall be substituted, namely :-

“15. Voltage Complaints

(i) *On receipt of a voltage fluctuation complaint, the Licensee shall verify if the voltage fluctuation is exceeding the limits specified in sub-paragraph 14(i) above and if confirmed, the Licensee shall undertake rectification works as per the following time schedule:*

S.No	Nature of Complaint	Time Schedule
1.	Where no expansion or enhancement of network is involved	48 hours
2.	Where up-gradation of LT network, transformers or installation of capacitors is involved	Within 60 days
3.	Involving upgradation of HT network	Within 120 days

”

(iii) in regulation 21, in the Table, after item 5, the following shall be inserted, namely :-

“

5-A	<u>Rectification of Voltage Complaints</u>	
(a)	Where no expansion or enhancement of network is involved	Rs. 50/- for each day of delay subject to a maximum of Rs. 1000/-
(b)	Where up-gradation of LT network, transformers or installation of capacitors is involved	Rs. 50/- for each day of delay subject to a maximum of Rs. 1000
(c)	Involving upgradation of HT network	Rs. 50/- for each day of delay subject to a maximum of Rs. 1000

”

(By Order of Tamil Nadu Electricity Regulatory Commission)

(Secretary)