



TAMIL NADU ELECTRICITY REGULATORY COMMISSION

19-A, Rukmini Lakshmi Pathy Salai (Marshall's Road), Egmore, Chennai - 600 008.

Phone : ++91-044-28411376 / 2841 1378 / 2841 1379 Fax : ++044-2841 1377

e-mail : tnerc@nic.in

Website : www.tnerc.gov.in

To,

All Chairman
CGRF

Lr. No.TNERC/ DIR(E) / DD(EII) / F.CGRF/D. /13/DT.06-09-2013

Sir,

Sub: TNERC - CGRF - Procedure to be followed by the Forum in regard to hearing of complaints made before them - instructions issued - adherence directions - reg.

Ref: 1) Proc.No. TNERC/DIR(E)/DD(EI)/F.CGRF/D.No.327/11
dt. 23-03- 2011.

2) TNERC/DIR(E)/DD(EII)/F.CGRF/D.No.167/dt.04-02-2013.

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It is understood that the proceedings of the CGRF are not being conducted in the manner and as per instructions issued vide reference (1) cited. The instructions already issued were also reiterated vide letter cited under ref(2). In spite of the above there is general distress among the public on the conduct of proceedings by the CGRFs. A copy of the proceedings dated 23/3/11 is enclosed herewith for ready reference. As reiterated in the proceedings, the order of CGRF should be speaking order, where in the various points put up by the complainant and the reply of the TANGEDCO representative have to be brought out in detail in the order and reasons for acceptance or rejections has to be clearly stated. The responsibility of conducting the proceedings and issuing speaking orders lies with the Chairman/CGRFs. All the Chairman / CGRF are directed to comply with the instructions issued in the proceedings and any deviation from the above would be construed as violation of the provisions of the Act and the Orders made thereon. The copy of the proceedings dated 23-03-2011 may be served to the other Members of CGRF.

Receipt of the communication may be acknowledged.


S. Gunasekaran
(SECRETARY)

Encl : As above

10/9/13
DIR(E)2

10-9-13

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