



TAMIL NADU ELECTRICITY REGULATORY COMMISSION

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All the Superintending Engineers/
Electricity Distribution Circle,
TANGEDCO.

Lr. No. TNERC/D(E)/DD/E-II/F. CGRF/D. ^{209,} /19 Dt. 01.03.2019

Sir,

Sub: TNERC – Nomination of member to the Consumer Grievance Redressal Forum – Proposals to be sent as per the format enclosed – Reg.

1) Regulation 3(4)(b) & (c) and 3(5) of the Consumer Grievance Redressal Forum & Electricity Ombudsman(CGRF&EO) Regulation states that one member to the CGRF shall be a person with 15 to 20 years experience in financial/legal profession who shall be nominated by the District Collector, and another member shall be from a registered society of NGO or a consumer organization or a consumer activist nominated by the Commission who shall hold office for a term of three years and shall not be eligible for reappointment as such. The nominee shall not hold office after he has attained the age of sixty two years.

2) The Superintending Engineers of the Electricity Distribution Circles who are the Chairpersons of the CGRF in each circle send proposals received from eligible candidates of consumer forum/ activist for nomination as member to the CGRF by the Commission. It is generally observed that these proposals received are not in complete shape viz incomplete bio-data details, copies of relevant documents, membership details of the consumer organization, contributions to consumer cause etc are not furnished. In a few cases, bio-data of ineligible candidates are also sent. As a result, the concerned Circles

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are to be addressed by the Commission to furnish the additional details/nominations which eventually lead to delay in process of member nomination by the Commission. To avoid such correspondences, the format for submission of application by the eligible candidates is revised seeking complete details of the candidates alongwith proof of age, educational qualification and other relevant documents is sought for. The proposed format is enclosed herewith as Annexure. The Superintending Engineers/ EDC are directed to send the proposals as per the above prescribed format to avoid delay in nomination process by the Commission.

3) Further, Regulation 3(6) of the CGRF&EO regulations stipulates that the post of members shall not be kept vacant for more than two months. However a few of them address the Commission before one month/fifteen days of fall of vacancy seeking nomination of a member by the Commission. The Superintending Engineers/EDCs are also informed to furnish the proposals for nomination of members to the CGRFs well before six months of end of tenure of the incumbents.

4) Also, the Superintending Engineers/EDCs are advised to take necessary steps to address the District Collector for nomination before the expiry of the term of the member in the Forum.

The receipt of this letter may be acknowledged.

Encl.: As above

Copy to the Director/Distribution/TANGEDCO, Chennai 02.

Copy to all the Chief Engineers/Distribution/TANGEDCO

4/13/19

S. Cejil
SECRETARY 4/13/19
o/c (Appd. draft. dt. fl.)

ELIGIBILITY CRITERIA

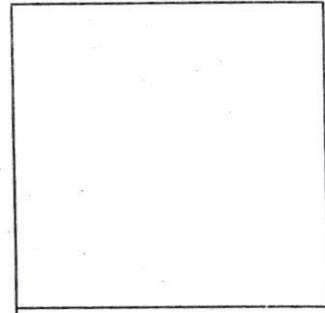
The nominee shall be from a registered society of NGO or a consumer organization or a consumer activist who shall hold office for a term of three years and shall not be eligible for reappointment as such. The nominee shall not hold office as such after he has attained the age of sixty two years.

Application for the post of member of Consumer Grievance Redressal Forum of EDC

From

Passport size

photo to be affixed



To

The Superintending Engineer

..... Electricity Distribution Circle

TANGEDCO

S. No.	Particulars	Details
1.	Name	
2.	Date of birth (Document to be enclosed)	
3.	Educational Qualification (Copy of certificate to be enclosed)	
4.	Address: Residential Office (if any)	
5.	Phone No.: Landline Mobile	
6.	Email ID	
7.	If a member of CGRF of any other circle earlier, please specify the period and name of the forum.	