

A consumer is the important visitor on our premises.  
He is not dependent on us. We are dependent on him.  
-Mahatma Gandhi



## **TAMIL NADU ELECTRICITY OMBUDSMAN**

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Guindy, Chennai – 600 032.

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**Before The Tamil Nadu Electricity Ombudsman, Chennai**  
**Present : Thiru. N. Kannan, Electricity Ombudsman**

### **A.P. No. 95 of 2022**

Tmt. R.Parvathi,  
New No. 12, Old No.41,  
Narayanasamy street,  
Virugambakkam, Chennai-600 092.

.....Appellant

Vs

1. The Assistant Executive Engineer/Valasaravakkam,  
Chennai Electricity Distribution Circle/South-I,  
TANGEDCO,  
No 116,Rajaji Nagar St,  
TNEB,33/11 KV SS Alwar thiru Nagar SS,  
Ramakrishna Nagar, Alwar Thiru Nagar,  
Chennai-600 087

2. The Executive Engineer/O&M/KK Nagar,  
Chennai Electricity Distribution Circle/South-I,  
TANGEDCO,  
110KV Complex, K.K.Nagar,  
Chennai - 600 078.

..... Respondents

**Petition Received on : 03-11-2022**

**Date of Order : 24-01-2023**

1. The Appeal Petition received on 03.11.2022 from Tmt. R.Parvathi, New No. 12, Old No.41, Narayanasamy street, Virugambakkam, Chennai-600 092 was registered as Appeal Petition No. 95 of 2022.

2. The Appellant has prayed to effect new service connection for domestic purpose at door No.12/41, Narayanasamy street, Virugambakkam, Chennai –600 092.

3. A copy of the above petition was forwarded to the Assistant Executive Engineer/Valasaravakkam and Executive Engineer/O&M/KK Nagar, Chennai Electricity Distribution Circle/South-I vide the Electricity Ombudsman letter dated 08.12.2022 for furnishing the counter, if no settlement is reached.

4. To enable the Appellant and the Respondent to put forth their arguments, a hearing has been scheduled on 25.01.2023 at 11.30 AM in person.

5. In the mean time, the Appellant has informed that his grievance has been settled vide letter dt. 23.01.2023. The said letter of the appellant is extracted below:

“XXX  
XX X  
ஐயா,

*வணக்கம். நான் மேற்கண்ட விலாசத்தில் வசிக்கிறேன். கடந்த 19.12.2022 Application No. 22712221519 விண்ணப்பத்தின் படி எங்களுக்கு கடந்த 21.12.2022 அன்று எங்களின் வீட்டுக்கு புதிய வீட்டு மின் இணைப்பு வழங்கப்பட்டது என்பதனை இதன் மூலம் தெரிவித்துக் கொள்கிறேன்.*

*மேற்சொல்லப்பட்ட மின் இணைப்பு சம்மந்தமாக தங்களிடம் மனு கொடுத்தேன். தற்போது எனக்கு மின்சாரம் வழங்கப்பட்டதால் நான் தங்களிடம் கொடுத்த மனுவை திரும்ப பெற்றுக் கொள்கிறேன். இந்த மனுவின் மீது எந்தவித நடவடிக்கை எடுக்க வேண்டாம் என்று கேட்டுக் கொள்கிறேன்.*

இப்படிக்கு  
-Sd-  
(R. பார்வதி)”

6. As the Appellant has stated that his grievance has been settled, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.95 of 2022 is treated as closed. No Costs.

**(N. Kannan)**  
Electricity Ombudsman

“நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை”  
“No Consumer, No Utility”

To

1) Tmt. R.Parvathi,  
New No. 12, Old No.41,  
Narayanasamy street,  
Virugambakkam, Chennai-600 092.

- By RPAD

2) The Assistant Executive Engineer/Valasaravakkam,  
Chennai Electricity Distribution Circle/South-I,  
TANGEDCO,  
No 116,Rajaji Nagar St,  
TNEB,33/11 KV SS Alwar thiru Nagar SS,  
Ramakrishna Nagar, Alwar Thiru Nagar,  
Chennai-600 087

3) The Executive Engineer/O&M/KK Nagar,  
Chennai Electricity Distribution Circle/South-I,  
TANGEDCO,  
110KV Complex, K.K.Nagar,  
Chennai - 600 078.

4) The Superintending Engineer, - By Email  
Chennai Electricity Distribution Circle/South-I,  
TANGEDCO,  
110KV SS Complex,  
K.K.Nagar, Chennai-600 078.

5) The Chairman & Managing Director, - By Email  
TANGEDCO,  
NPKRR Maaligai,  
144, Anna Salai, Chennai -600 002.

6) The Secretary, - By Email  
Tamil Nadu Electricity Regulatory Commission,  
4th Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate,  
Guindy, Chennai – 600 032.

7) The Assistant Director (Computer) – **For Hosting in the TNERC Website**  
Tamil Nadu Electricity Regulatory Commission,  
4th Floor, SIDCO Corporate Office Building,  
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.