



A consumer is the important visitor on our premises.
He is not dependent on us. We are dependent on him.
-Mahatma Gandhi

TAMIL NADU ELECTRICITY OMBUDSMAN

4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate,
Guindy, Chennai – 600 032.

Phone : ++91-044-2953 5806, 044-2953 5816 Fax : ++91-044-2953 5893

Email : tneochennai@gmail.com Web site : www.tnerc.gov.in

Before The Tamil Nadu Electricity Ombudsman, Chennai

Present : Thiru. N. Kannan, Electricity Ombudsman

A.P. No. 07 of 2024

Tmy.S.Valarmathi,
Door No.3, Flat No.8B, Blue Bell,
Tivoli Gardens, Arunachalam Road,
Saligramam, Chennai – 600 093.

.....Appellant

Vs.

The Executive Engineer/O&M/K.K.Nagar,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV Complex, K.K.Nagar, Chennai-600 078.

..... Respondent

Petition Received on : 29-01-2024

Date of Order : 19-03-2024

1. The Appeal Petition received on 29.01.2024 from Tmy.S.Valarmathi, Door No.3, Flat No.8B, Blue Bell, Tivoli Gardens, Arunachalam Road, Saligramam, Chennai – 600 093 was registered as Appeal Petition No. 07 of 2024.
2. The Appellant has prayed to adjust the bill of Rs.4,650/- raised towards meter defective period in SC No. 278-059-1101.
3. A copy of the above petition was forwarded to the Executive Engineer/O&M/K.K. Nagar, Chennai Electricity Distribution Circle/South-I vide the Electricity Ombudsman letter dated 09.02.2024 for furnishing the counter, if no settlement is reached.
4. To enable the Appellant and the Respondent to put forth their arguments, a hearing was scheduled on 20.03.2024 at 11.30 AM in person.

5. In the mean time, the Appellant has informed to withdraw the appeal petition vide email dt. 06.03.2024. The said letter of the appellant is extracted below:

“with reference to the above, we have received the letter dt. 5.3.24 received from respondent EE/KK Nagar, Tangedco and letter dt 4.3.24 from AE, Saligramam Tangedco for adjustment entry if Rs.61711/-(Rs.4650 + Rs.1521) paid already by us to be adjusted in the next CC bills.

In view of the above, we hereby withdraw our complaint dt.22.1.2024.

We thank the Electricity Ombudsman, Guindy for timely action in resolving our genuine grievances.

*Thanking you
With regards
Valarmathi.S”*

6. As the Appellant has stated that his grievance has been settled, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.07 of 2024 is treated as closed. No Costs.

(N. Kannan)
Electricity Ombudsman

“நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை”
“No Consumer, No Utility”

To

1. Tmy.S.Valarmathi,
Door No.3, Flat No.8B, Blue Bell,
Tivoli Gardens, Arunachalam Road,
Saligramam, Chennai – 600 093. - By RPAD

2. The Executive Engineer/O&M/K.K.Nagar,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV Complex, K.K.Nagar, Chennai-600 078.

3. The Superintending Engineer,
Chennai Electricity Distribution Circle/South-I,
TANGEDCO,
110KV SS Complex, K.K.Nagar,
Chennai-600 078. - By email

4. The Chairman & Managing Director, – By Email
TANGEDCO,
NPKRR Maaligai,
144, Anna Salai, Chennai -600 002.

5. The Secretary, – By Email
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.

6. The Assistant Director (Computer) – **For Hosting in the TNERC Website**
Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.